

## **Sage Support Product Specialist**

Dayta is a Sage Business Partner that sell, support and develop the Sage 200 software from our Head Office is in Aylesbury, Buckinghamshire.

We are proud to offer such a full range of services to the commercial and education sectors and were delighted to achieve Sage Business Partner of the Year 2020 in recognition of our work.

Currently we are looking for enthusiastic Product Specialists to join our fantastic team.

Key areas of the role are:

- Telephone support to customers with queries on the Sage 200 software
- Training on site and on line to customers how to use the software
- Consultancy on how to get the best from the software
- Implementation tasks including importing data, setup, report writing etc.

Skills required:

- A good telephone manner.
- Patience and customer focussed.
- A willingness to learn and expand your software knowledge.
- Good bookkeeping and accounting understanding.
- A good listener.
- Strong communication skills.
- Ability to prioritise your workload.
- An analytical approach to solving problems.
- The ability to work independently and as part of a team.
- Have a flexible approach and hands on attitude.

We are happy to train people on the software, but some previous experience with Sage software would be beneficial.

Salary: £25k - £40k Depending on experience.

If this position sounds exciting to you, please send your CV to [recruitment@dayta.co.uk](mailto:recruitment@dayta.co.uk)